



RETURN POLICY

All return requests must be processed through the Southeast Aerospace Warranty Administrator (please see contact information below). No return will be processed, received, or considered without prior authorization by the Warranty Administrator. All returns must be accompanied by an RMA (Return Material Authorization) which must be obtained from the Southeast Aerospace Warranty Administrator.

All parts sales transactions (i.e., Outright & Exchange) are final unless a documented agreement, approved in writing by Southeast Aerospace and the purchasing company, is in place indicating otherwise. Southeast Aerospace may allow returns on a case-by-case basis and at the discretion of the Warranty Administrator. If a return is approved by Southeast Aerospace, all items must be in the exact condition as originally shipped and accompanied by all original documents. In addition, "Factory New" (i.e., NE, New) items to be considered for return must be packaged in the exact original packaging as it was shipped by Southeast Aerospace. All returns approved by the Warranty Administrator may be subject to a restocking or recertification fees if necessary. The Warranty Administrator will advise if a restocking fee will be assessed prior to an RMA being issued.

All approved returns must be packaged properly and returned via standard shipping methods acceptable to Southeast Aerospace. The condition of all authorized returns, at the time of receipt by Southeast Aerospace, will be subject to manager evaluation and approval. Non-warranty related returns for orders paid via credit card are subject to 5% fee.

If any part of this Southeast Aerospace Return Policy is not understood or is not in accordance with customer expectations, please contact the Southeast Aerospace Warranty Administrator, Mike Liles, at 321-255-9877 ext. 237 or mike.liles@seaerospace.com.