

## Southeast Aerospace AOG Service & Policy

**SEA AOG Services Contact: (321) 704-2960**

- **AOG Fee is \$300; non-negotiable, non-refundable for all transactions, including warranty situations**
- **AOG service only available for items listed as “Stock” on Part Sales section of [www.seaerospace.com](http://www.seaerospace.com) (or [www.sea-avionics.com](http://www.sea-avionics.com))**
- **Please verify availability of Stock item on [www.sea-avionics.com](http://www.sea-avionics.com) before contacting AOG services**
- AOG (Aircraft on Ground) is defined as emergency requirement needed after normal Southeast Aerospace (SEA) business hours
- SEA normal business hours are Monday – Friday 8:00 AM – 5:00 PM Eastern Standard Time, excluding national holidays
- Note: SEA can ship UPS or FedEx on Saturday until 12pm EST, Delta Dash on Saturday until 2pm EST. After these deadlines, you must arrange for your own courier service and/or shipment.
- Buyer is responsible for all transportation fees
- All AOG transactions are with pre-established Net 30 accounts or credit card payment terms
- Hazmat shipments not available for AOG service
- All AOG shipments are “EX-Works” Melbourne Florida USA; buyer bears all costs and risks of goods from shipping point
- All standard SEA terms & conditions apply
- All AOG transactions are final and subject to approval by SEA personnel

I \_\_\_\_\_, agree to the above terms and conditions for Southeast Aerospace (SEA) Aircraft on Ground (AOG) service policy.

Name (printed): \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**NOTICE: This policy must be signed & returned to SEA before any AOG services are rendered.**