

RETURN POLICY

All return requests must be processed through the Southeast Aerospace Warranty Administrator (please see contact information below). No return will be processed, received, or considered without prior authorization by the Warranty Administrator. All returns must be accompanied with an RMA (Return Material Authorization) which must be obtained from the Warranty Administrator.

Most special order and/or Factory New items will not be considered for return. If a return for a special order or Factory New item is approved by Southeast Aerospace, any item must be in the exact condition as originally shipped and accompanied with all original documents. Factory new items to be considered for return must also be packaged in the identical packaging as it was originally shipped and received. All returns approved by the Warranty Administrator may be subject to a restocking or recertification fees if necessary. The Warranty Administrator will advise if a restocking fee will be assessed prior to an RMA being issued.

All approved returns must be packaged and returned via appropriate methods that are acceptable to Southeast Aerospace. All returns are subject to manager approval.

If any part of these statements regarding the Southeast Aerospace Return Policy should not be understood or not in accordance with customer expectations, please contact the Southeast Aerospace Warranty Administrator, Mike Liles, at 321-255-9877 ext. 237 or mike.liles@seaerospace.com.